



## **Class Pass Policy**

1. Class passes are non-refundable and non-transferable.
2. Class passes are issued with an expiry date at the time of purchase. To avoid disappointment please make sure you use your pass within the prescribed timeframe.
3. Extensions of expiry dates and refunds may be issued under exceptional circumstances and at the discretion of katieyoga (e.g. work commitments, planned holidays, illness or bereavement). In situations like these please contact katieyoga to discuss your circumstance.
4. In the unusual event that katieyoga classes are cancelled, class pass expiry dates will be extended by one week (for cancellations of one to seven days) or two weeks (for cancellations of eight to fourteen days).
5. In the unforeseen event that katieyoga classes are cancelled and do not resume you will receive a refund for any outstanding classes left on your pass given that the class pass is still current.