

YOGA CLASS FEES AND CHARGES POLICY

Class Pass Policy

- 1. Class passes are non-refundable.
- 2. Class passes are non-transferable.
- 3. Class passes can be shared with one friend. Allocation of classes must be managed by the individuals, katieyoga takes no responsibility for allocation of classes to individuals.
- 4. Class passes are valid from the date of the first class attended.
- 5. Class passes that are expired may be recharged for a fee and set duration (see the Fee Schedule over the page).
- 6. Class passes may be frozen for a minimum of one week and a maximum of one month. Circumstances where a class pass can be frozen include planned holidays, illness, bereavement or work commitments. Requests for freezes must be agreed to in writing (e.g. email, text or Facebook Messenger), prior to freeze date. In the case of unforeseen illness, contact katieyoga to discuss your circumstance as soon as possible, a medical certificate may be requested. In exceptional circumstances, an extension to the freeze maybe negotiated (e.g. operations that require greater healing time).
- 7. In the unusual event that katieyoga classes are cancelled, class pass expiry dates will be extended by one week (for cancellations of one to seven days) or two weeks (for cancellations of eight to fourteen days).

Membership Policy

- 1. Memberships can be paid annually or monthly.
- 2. Memberships are non-refundable and non-transferable.
- 3. Memberships cannot be shared.
- 4. Memberships are valid from the date of purchase.
- 5. Memberships cannot be frozen.

Fee Schedule

| 1 to 1.25 hour class | Standard Rate | Concession | Child under 13 years |
|----------------------------------|---------------|------------|-------------------------|
| Casual Drop In | \$25 | \$23 | \$20 |
| x10 Class Pass valid 6 months | \$220 | \$200 | NA |
| x10 Class Pass valid 3 months | \$190 | \$170 | NA |
| x5 Class Pass valid 6 weeks | \$100 | \$90 | NA |

| 45 minute class | Standard Rate | Concession | Child under 13 years |
|----------------------------------|---------------|------------|-------------------------|
| Casual Drop In | \$20 | \$18 | \$16 |
| x10 Class Pass valid 6 months | \$170 | \$150 | NA |
| x10 Class Pass valid 3 months | \$150 | \$130 | NA |
| x5 Class Pass valid 6 weeks | \$80 | \$70 | NA |

| Membership | Unlimited Classes | Other |
|------------------------|---|---|
| One Year Membership | \$1,400 | Unlimited classes (excluding Yoga on the Jetty). 40% off Yoga on the Jetty (excludes Yoga Mat hire). 25% off one private yoga session per year. 10% of Katio Yoga shap items (avaluates Tracio). |
| Monthly Membership | \$140 plus direct debit fees and charges | 10% of KatieYoga shop items (excludes Tracie Anderson Ceramics). Discounts on select retreats and workshops (as advertised). |

Recharging Class Passes

Class passes that are expired may be recharged for the fees and duration outlined below.

| Recharging Class Passes | Recharge 1 | Recharge 2 |
|----------------------------------|---------------------|---------------------|
| x10 Class Pass valid 6 months | \$15 for 3 months | \$15 for 3 months |
| x10 Class Pass valid 3 months | \$30 for 3 months | \$30 for 6 months |
| x5 Class Pass valid 6 weeks | \$12.50 for 3 weeks | \$12.50 for 3 weeks |

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